

Locations

Southwestern Vermont Health Care is a comprehensive health care system serving Southwestern Vermont, Northern Berkshire County, and Eastern Rensselaer and Washington Counties of New York. Our locations include:

- ▶ Southwestern Vermont Medical Center (SVMC) Bennington, VT
- ▶ Centers for Living and Rehabilitation Bennington, VT
- ▶ Southwestern Vermont Regional Cancer Center Bennington, VT
- ▶ SVMC Northshire Campus Manchester, VT
- ▶ SVMC Deerfield Valley Campus Wilmington, VT
- ▶ SVMC Mountain Medical Mount Snow, West Dover, VT
- ▶ SVMC Pownal Campus Pownal, VT (*Opening Fall 2015*)

Contact Us

- ▶ Billing 802-447-4502
- ▶ Financial Counseling 802-440-4083



Southwestern Vermont Medical Center

Patient Financial Assistance and Resources



The Southwestern Vermont Health Care (SVHC) financial team wants to help you meet your health care needs. We know most medical costs are unexpected. This brochure answers common questions about financial assistance and resources.

What financial services are available?

For those who qualify, financial assistance is available. The financial team can also help coordinate a payment plan and answer questions about past due balances.

Do I qualify for financial assistance?

Step One:

Call our Billing Department at 802-447-4502, 8 a.m. – 4:30 p.m. weekdays.

Step Two:

Ask for a free financial screening to see if you qualify for a financial assistance program. You will need to share the total number of people in your household and your household income.

Step Three:

If you qualify for Medicaid or you are eligible for a financial assistance program, our financial counselor will help you complete your application.

What services can be covered by financial assistance? Will it include all services?

If you are approved for financial assistance, it will cover all medically necessary services within the approval period, as long as you have no change in your financial status. (Approval periods vary based on your situation.) Services received before approval may be covered too, if they meet certain guidelines. Our experts can help answer any questions you may have.

Can I coordinate a payment plan if I am not eligible for financial assistance?

Yes. You can set up a payment plan right away. The Billing Department can develop a plan that makes sense for you. Call 802-447-4502, 8 a.m. – 4:30 p.m. weekdays.

How do I make a payment on a past due balance?

If you have questions on a past balance owed to SVHC or would like to make a payment on a balance, SVHC's Billing Department experts can help you. Call 802-447-4502, 8 a.m. – 4:30 p.m. weekdays.